



FEES TERMS AND CONDITIONS

EFFECTIVE DATE:	30 AUGUST 2014
REVIEWED BY:	QUALITY MANAGER
NEXT REVIEW :	NOVEMBER 2020
POLICY NUMBER :	QA-78

Fees Terms and Conditions

1. The learner has to pay the fees at the time of [enrolment](#).
2. The fees include the registration, assessment, verification and certification fees.
3. All course fees are listed in British Pound Sterling (GBP), and therefore we are not responsible for any exchange rate changes, nor any bank charges that arise from this or any other payments made to UK Versity Online Limited.
4. UK Versity does not provide fees instalment or payment to students outside the UK. Maximum three instalments can be provided to pay the fees. A [payment plan](#) form is required to be completed and signed.
5. Once payment is received and course have been delivered to the student's login or has been downloaded, refunds are not available.
6. Refunds are only applicable if the courses or services are not delivered. This does not affect your statutory rights. Under statutory right, the refund is available only after the deduction of the awarding body registration fees, as this is totally non-refundable.
7. UK Versity aims to provide teaching and learning material as per awarding bodies guidelines.
8. Access to modules and assessments is limited. They are available to the learners until the completion of the course which is 26 -32 weeks from the enrolment date. In exceptional circumstances, this may be extended on a case to case basis. The decision of the management is final.
9. The awarding body registration is valid for a period of 1 to 3 years depending on the course
10. Course material and assessments can be re-sit as many times as required within the registration period or as long as the payments have been cleared.
11. The UK Versity learning material is proprietary and redistribution or republishing of the any of the material is prohibited without prior permission.
12. Data charges may apply while you are downloading or using the VLE. Please check with your network provider and the charges applicable as they will vary depending on your individual tariff. You are responsible for any such costs. We are unable to provide any warranties as to the levels of connectivity you will receive via your personal access device – PC, Tablet, Computer, Smartphone or Mac.

POLICY REVIEW: Annually